GOVERNMENT OF INDIA
SOCIAL JUSTICE AND EMPOWERMENT
LOK SABHA

UNSTARRED QUESTION NO:2089
ANSWERED ON:29.11.2016
Aids and Appliances for Disabled Persons
George Shri (Adv.) Joice

Will the Minister of SOCIAL JUSTICE AND EMPOWERMENT be pleased to state:

(a) whether aids and appliances distributed to the persons with disabilities are automatically replaced after end of operational life expectancy;

(b) whether ALIMCO has a network of authorized service centres for mobility aids of such Persons; and

(c) if so, whether any subsidies are available for replacement of spare parts?

Answer

Minister of State for Social Justice and Empowerment

(SHRI KRISHAN PAL GURJAR)

(a) No, Sir. As per provisions of the Scheme of Assistance to Disabled Persons for Purchase/Fitting of Aids /Appliances (ADIP Scheme), a person with disabilities who has not received assistance during the last 3 years for the same purpose from any sources would be eligible for assistance under the scheme. However, for children below 12 years of age, this limit would be one year.

(b) Artificial Limbs Manufacturing Corporation of India (ALIMCO) has following authorized Service centres:

1. ALIMCO Auxiliary Production Centre, Plot No. 8, Peenya Plant Station, Near Jalasaudha, PO- Jalahalli,Bengaluru − 560 013.

2. ALIMCO Auxiliary Production Centre, S-3/66, Mancheswar Industrial Area, BHUBANESWAR- 751 010.

3. ALIMCO Auxiliary Production Centre, Plot No. 40,106 & 107, Ricchai Industrial Area, Maharajpur, JABALPUR- 482 010.

4. ALIMCO Prosthetic & Orthotic Centre (APOC), G.T.Road, Naramau, Kanpur- 208016.

5. ALIMCO Auxiliary Production Centre, Plot No. A-1, A-2, A-3 , Focal Point, Industrial Area , Chanalon, District Mohali- 140103, Punjab.

Besides, ALIMCO has network of empanelled Dealers and Fabricating Agencies all over India who also provide servicing. Fabricating agencies provide servicing for Prosthetics items supplied through them.

ALIMCO operates Toll Free Number 1800-180-5129 to cater to service requirements of beneficiaries. Any beneficiary can register grievances/complaints on the Toll free number. The Toll free number is given wide publicity in all promotional campaigns of the Corporation during the camps. Toll Free number are also highlighted on their products to enable Divyangjans to register their complaints to ALIMCO. On receipt of complaints at Toll Free centre, complaints are registered and ALIMCO arrange to depute their service personnel to give prompt service.

(c) As per provisions under ADIP Scheme, the Implementing agencies shall provide one year free maintenance of the aids & assistive devices supplied by them including ALIMCO. For goods sold directly by ALIMCO or through their authorized distributors, ALIMCO provide six months warranty on high end items like Hearing aids (BTE), Mobile Phones, Tablets, Motorised tricycles and one year warranty on other products like tricycles and wheelchairs, crutches etc.